



Building a Connected World



Please complete this AJB Inc. form and Fax back to Kerry @ 612-378-1478

DATE: ____/____/____ SUBMITTED BY: _____

CUST PART NO _____ CAT-DASH _____ SAN _____
CUST 20 NO _____ LEV ORDER NO _____
DATE CODE ON CTN/DEVICE _____

CUSTOMER ACCT NO. _____
COMPANY _____
ADDRESS _____
CITY/ST/ZIP _____
CONTACT _____
PHONE _____

NATURE OF INQUIRY AND REMARKS _____

QTY RECEIVED BY CUSTOMER _____ PERCENT DEFECTIVE _____

QTY DEFECTIVE _____ QTY OF SAMPLES SENT TO CQA FOR ANALYSIS _____

THIS COMPLAINT IS A* WARNING ONLY ___ RETURN FOR CREDIT ___

IF COMPLAINT IS CONFIRMED, RGA NEEDED FOR (QTY) _____

LABOR CHGS TO BE SUBMITTED~ YES ___ NO ___

IF YES, REASON _____

SAMPLES SENT TO CQA VIA/DATE _____

IS CUSTOMER ISO REGISTERED? YES ___ NO ___

DOES CUSTOMER REQUIRE A FORMAL ISO CORRECTIVE ACTION REPORT? YES ___
NO ___

FOR HARD WIRED TVSS UNITS ONLY:
IF ANALYSIS DETERMINES (1) UNITS OPERATE PROPERLY OR (2) UNITS
FAILED DUE TO A MISUSE/ABUSE OR (3) UNITS FAILED DUE TO AN
EXCESSIVE SURGE. NO CREDIT WILL BE ISSUED.

SPECIAL COMMENTS OR INSTRUCTIONS _____
